Sioux County roots out malware

Malwarebytes helps county government secure endpoints and meet compliance requirements while increasing IT productivity

INDUSTRY
Government

BUSINESS CHALLENGE
Simplify endpoint monitoring and management to catch malware evading detection

IT ENVIRONMENT
125 endpoints with VIPRE Internet Security and 30 servers with web filtering
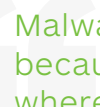
SOLUTION
100 seats of Malwarebytes Anti Malware for Business, which includes the Management Console

RESULTS
- Added a layer of protection to catch malware that escaped other solutions
- Simplified management from a central location
- Saved time and increased IT productivity

Business profile

Sioux County occupies 769 square miles in the northwest corner of Iowa. Named after the Sioux Indian tribe that roamed the western prairies, the county was formally organized in 1860 with 15 residents. As of the 2010 U.S. Census, the population was 33,704. Today, the IT team of two people supports 125 endpoints and 30 servers.

> Malwarebytes is really in a niche market because it concentrates on malware, whereas a lot of vendors concentrate on viruses. We trust Malwarebytes to find malware that other endpoint security solutions don't always find.
>
> —Micah Van Maanen, IT Director, Sioux County

Business challenge
Add an extra layer of protection

Security is a primary concern for government agencies, which must meet strict compliance requirements. Sioux County had deployed VIPRE Internet Security as its primary security solution on laptops and desktops, but it didn't always catch malware. The county's servers also implemented web filtering, but having an extra layer of protection was always better.

The solution
Malwarebytes Anto-Malware for Business

"I had used Malwarebytes personally and here at the county," said Micah Van Maanen, IT director for Sioux County. "Over the years, if our antivirus solution didn't catch something, Malwarebytes would. When Malwarebytes Anti-Malware for Business became available, I jumped at the chance to try it."

Adding protection

Sure enough, Malwarebytes Anti-Malware for Business caught traces of rootkit agents in some of the agency's temporary files and blocked malicious websites on several machines.

"While we do have web filtering in place to help prevent these types of occurrences, another product to help that along is always great," said Van Maanen.

Simplifying administration

The Malwarebytes Management Console also enables the team to manage and monitor multiple functions from one location. Van Maanen uses the Management Console to push security agents across the agency's IT environment and keep them up to date, monitor security status, and perform scans. It also supports custom policies for different users. When malicious software is found, it's removed while the Threat View feature aggregates and reports the data.

"Threat View is probably the best feature of the Management Console, because it allows us to see exactly which machines are infected," says Van Maanen. "And it shows exactly what Malwarebytes finds on our endpoints."

Saving time and increasing productivity

Malwarebytes Anti-Malware for Business also saved the IT team steps out of their previous process. In the past, if they suspected a machine was infected, they had to manually download and install the program in order to run a scan. Now, Malwarebytes Anti-Malware for Business runs continuously in the background, directly from the console.

"We found it didn't affect the performance of our machines, which is always a concern when you have two products analyzing all your processes," said Van Maanen. "But we didn't have any of that. Malwarebytes Anti-Malware for Business makes less work for us. Our experience with it is very good."

| About

Malwarebytes is the next-gen cybersecurity company that millions worldwide trust. Malwarebytes proactively protects people and businesses against dangerous threats such as malware, ransomware, and exploits that escape detection by traditional antivirus solutions. The company's flagship product combines advanced heuristic threat detection with signature-less technologies to detect and stop a cyberattack before damage occurs. More than 10,000 businesses worldwide use, trust, and recommend Malwarebytes. Founded in 2008, the company is headquartered in California, with offices in Europe and Asia, and a global team of threat researchers and security experts.

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